



Introduction of new COVID-Secure measures on our experiences and events

- Our driving activities have always been fun, friendly experiences, and this won't change due to COVID-19. However, it is important that we temporarily reduce physical contact as much as possible, so there won't be the usual physical greetings such as handshakes etc. If any equipment is given out at the start of the day, your instructor/guide may be wearing a face shield and/or mask when approaching you/your vehicle. Please don't be offended by these measures, we're simply trying to keep each other safe and ensure our activities can continue to run by complying with all HSE and Public Health guidance.
- It may be necessary when meeting for certain activities for us to take a temperature reading of those attending using a non-contact forehead thermometer. This is for everyone's safety so please bear with us during this process. Again, during this process your instructor/guide may be wearing a face shield and/or mask.
- At all times when outside of a vehicle, it's important we comply with social distancing measures by staying 2 metres apart from each other. This is particularly important when we take breaks from driving, and at the start and end of driving activities. We will aim to ensure breaks are taken at places that make social distancing easier.
- To maintain hygiene, we will limit equipment and documentation provided during events and experiences. Indemnity terms will be agreed via an online check-in website rather than by signing on the day, and our usual entry packs and handouts will be temporarily withdrawn. Where radio equipment is used, it will be protected by sealed packaging, and our vehicle controls will be cleaned/disinfected between driver changes.
- Good hand hygiene should be maintained by everyone. You should sanitise your hands at regular intervals during the day, and avoid touching your face wherever possible. Hands should be sanitised at every driver change, as well as before/after using any equipment, and before/after opening/closing gates. We can provide sanitiser if needed.
- In relation to private vehicles, advice from the **Department for Transport** is that where possible you should only travel with people from your own household or 'household bubble', although the law does not prohibit the sharing of a vehicle, so long as you take additional precautions such as those below.
- In situations where 2 metre social distancing cannot be maintained, such as when sharing space within a single vehicle with people outside of your household or 'household bubble', you should avoid direct face to face contact. Facing straight ahead or away from each other is best practice when a 2 metre distance between people is not possible.
- When unable to keep a 2 metre distance from people outside of your household or 'household bubble', face coverings should be worn. Face coverings are most effective at protecting others rather than yourself, therefore everyone who is unable to distance should wear one. We can provide disposable masks if needed. We also recognise some customers may wish to wear a mask even if socially distancing, as may your instructor/guide.
- Whilst some limited personal information about you and your passengers is collected on this online check-in website, this would only ever be used for the purposes of **NHS Test and Trace** in the event of a confirmed infection.

THANK YOU for your support and understanding as we establish new ways of working safely during the pandemic. These changes are guided by government and our industry regulator, and are designed with your safety in mind. If you are not comfortable with any of these measures, please get in touch **BEFORE** your event/experience. It is important to note that if customers are unable or unwilling to accept and comply with these measures, then we may not be able to continue running our activities.