



COVID-19 MEASURES FOR 'GUIDED GREEN LANE TOUR' ACTIVITIES

THESE MEASURES FORM PART OF THE TERMS & CONDITIONS OF YOUR BOOKING, AND MUST BE ADHERED TO AT ALL TIMES BY ALL PRESENT

THERE ARE NO EXEMPTIONS FROM THESE MEASURES, SO IF YOU ARE UNABLE TO COMPLY WITH ANY OF THE MEASURES, UNFORTUNATELY WE WILL NOT BE ABLE TO WELCOME YOU ONTO OUR ACTIVITIES AT THIS TIME.

IN THESE CIRCUMSTANCES, PLEASE CONTACT US IMMEDIATELY FOR A FULL REFUND **IN ADVANCE OF YOUR BOOKING**.

IF YOU DO ATTEND, BUT ARE UNABLE OR UNWILLING TO COMPLY WITH THESE MEASURES, **NO REFUND WILL BE DUE**.

LAST UPDATED 1 MARCH 2021

- Our 'Green Lane Tour' schedule will resume as the United Kingdom progresses through a 4 step process of easing restrictions related to the COVID-19 pandemic. Progression through these 4 steps is subject to scientific and Government assessment, and may be delayed or even reversed if the data suggests risks are unacceptable. All entrants must therefore be prepared for the possibility of disruption to bookings, and even short notice cancellations should this occur.
- Access to pub lunches and overnight stays, which feature as an option on some of our activities, may continue to be restricted during this period, and so you should confirm with us prior to your visit as to what the availability of food options and accommodation is at the time of your proposed tour. You may need to bring packed lunches with you on tours that would previously have had a pub lunch option. You may also need to make your own travel/accommodation arrangements on tours that would previously have had group accommodation arranged by us.
- During **STEP 2** in the easing of restrictions, which will happen **no earlier than 12 April 2021**, you **must not** attend our 'Green Lane Tour' events in your own vehicle with anyone from outside of your household.
- During **STEP 2**, as a COVID-Secure business, we are able to accept multiple, separate customer groups on our tours, as long as we comply with social distancing rules, and prevent anyone on the tour from interacting outside the vehicles in a group larger than 6 people. It is **vital** that all customers comply with this **legal requirement**, and it will be **strictly enforced**. This means, at **any point** when you are out of your vehicle (**which includes meeting at the start, any breaks during the day, and when we finish the tour**), you must only approach and interact with other customers if there will still be a **maximum of 6 people gathered** together, and a **2 metre social distance must still be maintained** between people from different households. Your guide/instructor **does not** count towards the limit of 6 people.
- Staying overnight away from your home is permitted during **STEP 2**, but only in self-contained accommodation used solely by your household group. As such, it may be more difficult to find appropriate accommodation, so you should ensure this is arranged well in advance if you require it. We also **strongly advise** you to check cancellation policies, as there remains the possibility of short notice tour cancellations during this stage of the restrictions being eased.
- During **STEP 3** in the easing of restrictions, which will happen **no earlier than 17 May 2021**, you must only attend our 'Green Lane Tour' events in your own vehicle with a **maximum of 6 people** and only from a **maximum of 2 households**.
- During **STEP 3**, there will no longer be a limit on the number of people at our events who can interact together during the times out of your vehicle, but a **2 metre social distance must still be maintained** between people from different households. Your guide/instructor **does not** count towards the limit of 6 people.
- Staying overnight away from your home gets a little easier during **STEP 3**, with campsites, B&Bs and hotels able to reopen. At this stage we still **strongly advise** you to check cancellation policies, as the possibility of short notice tour cancellations still remains.



- During **STEP 4** in the easing of restrictions, which will happen **no earlier than 21 June 2021**, the restrictions on who you can attend our '**Green Lane Tour**' events with in your own vehicle are removed entirely, meaning you can once again attend tours with friends and family from **multiple households**, subject to the legal seating capacity of your vehicle.
- Once **STEP 4** is implemented, there will no longer be a **legal** requirement to socially distance, but this may still be a sensible precaution to take, at least in the short term. Please remember that other entrants may have specific health concerns, and the vaccine rollout will still be in progress, so we ask everyone to be considerate of each other and still **maintain a social distance** from other customers where possible.
- If you are required to isolate, or if you develop COVID-19 symptoms, then please let us know as soon as possible so we can release your place on the tour, and credit you for your booking. If your instructor is required to isolate, any customers due to attend tours during the isolation period will be contacted and arrangements made to credit and/or reschedule.
- To maintain hygiene, at least during **STEP 2** and **STEP 3** and the **early stages of STEP 4**, indemnity terms will be agreed via an online check-in website rather than by signing on the day, and our usual entry packs and handouts have been withdrawn. You will also be required to complete a COVID declaration as part of the check in procedure.
- During **STEP 2** and **STEP 3** and the **early stages of STEP 4**, your instructor/guide may be wearing a face shield and/or mask when approaching you at the start of the day, and will need to conduct a non contact temperature check on everyone present. 2 way radios will be protected by sealed packaging which remains in place during use. The radios are cleaned and repackaged each day.
- During **STEP 2** and **STEP 3** and the **early stages of STEP 4**, we still recommend the wearing of a face covering when out of your vehicle, although this is not mandatory. We can provide medical grade disposable masks if needed. Good hand hygiene should be maintained, and you should sanitise your hands regularly, especially when using any equipment or opening/closing gates. We can provide sanitiser if needed.
- If at any time during **STEP 2** and **STEP 3** and the **early stages of STEP 4**, you need to enter a *ukLANDROVERevents* vehicle, or require assistance or instruction in your own vehicle from a *ukLANDROVERevents* instructor, **ALL** those in the vehicle will be required to wear a face mask. We can provide medical grade disposable masks for anyone who requires one. There are **no exemptions** from this requirement. If you are exempt in law from wearing a face mask, then unfortunately at this current time we will not be able to accept you into our vehicles, or provide assistance or instruction to you in your vehicle unless you wear one.
- Whilst some limited personal information about you and your passengers is collected on the online check-in website, this would only ever be used for the purposes of **NHS Test and Trace** in the event of a confirmed infection.
- Once **STEP 4** has been implemented, and more information is available, we will review these COVID-Secure measures in line with scientific and Government advice at the time, to see if certain precautions can be removed.