



## COVID-19 MEASURES FOR 'GUIDED GREEN LANE TOUR' ACTIVITIES

THESE MEASURES FORM PART OF THE TERMS & CONDITIONS OF YOUR BOOKING, AND MUST BE ADHERED TO AT ALL TIMES BY ALL PRESENT

DESPITE COVID-19 POSSIBLY POSING A LESSER THREAT THAN IN THE EARLY STAGES OF THE PANDEMIC,  
WE ARE STILL TAKING PRECAUTIONS TO KEEP OUR STAFF AND CUSTOMERS SAFE DURING OUR ACTIVITIES.

THERE ARE NO EXEMPTIONS FROM THESE MEASURES, SO IF YOU ARE UNABLE TO COMPLY WITH ANY OF THE MEASURES, UNFORTUNATELY WE WILL NOT BE ABLE TO WELCOME YOU ONTO OUR ACTIVITIES AT THIS TIME.

LAST UPDATED 1 MAY 2023

- Our 'Green Lane Tour' events are operating as scheduled, and you should notice very little difference to how the day runs compared with pre-pandemic events.
- Despite COVID having a much-reduced impact on our activities, it is still possible that COVID infections could disrupt our ability to deliver scheduled tours. Therefore, we ask all customers to be prepared for the possibility of disruption to bookings, and even short notice cancellations.
- If you develop **COVID-19 symptoms**, **test positive for COVID-19**, or have **significant cold or flu symptoms**, we ask you **NOT** to attend our events until at least 5 days after your symptoms clear, so that you are not mixing with our staff whilst potentially infectious to others.
- If your instructor is unable to attend for COVID reasons, any customers due to attend an affected tour will be contacted and arrangements made to credit and/or reschedule.
- During online check-in which is completed on our website in the week leading up to your event, you will be required to complete a COVID declaration as part of the check in procedure.

### FACE MASK POLICY

If at any time during a tour you need to enter a *ukLANDROVERevents* vehicle, or require assistance or instruction in your own vehicle from a *ukLANDROVERevents* instructor, the following policy will apply.

- If you are fit and well with **no symptoms**, we will no longer require you to wear a face mask whilst sharing a vehicle with our instructor, so long as we are able to keep the vehicle ventilated by opening windows. If you would prefer to still wear a mask, of course this is fine, and if you would like the instructor to also wear a mask whilst sharing a vehicle with you, please just ask.
- If you have even **mild cold or flu symptoms**, then we **will require** you and anyone else with you to wear a face mask whilst sharing a vehicle with our instructor. We can provide medical grade disposable face masks to anyone who needs them. If you haven't noticed yourself, but the instructor identifies you as having these symptoms, you **will be required** to wear masks whilst sharing the vehicle with our instructor.

- We will continue to review these COVID-Secure measures in line with scientific, regulator and Government advice, and reserve the right to make alterations to these terms if necessary.