



## COVID-19 MEASURES FOR 'GUIDED GREEN LANE TOUR' ACTIVITIES

THESE MEASURES FORM PART OF THE TERMS & CONDITIONS OF YOUR BOOKING, AND MUST BE ADHERED TO AT ALL TIMES BY ALL PRESENT

THERE ARE NO EXEMPTIONS FROM THESE MEASURES, SO IF YOU ARE UNABLE TO COMPLY WITH ANY OF THE MEASURES, UNFORTUNATELY WE WILL NOT BE ABLE TO WELCOME YOU ONTO OUR ACTIVITIES AT THIS TIME.

LAST UPDATED 1 SEPTEMBER 2021

- Our 'Green Lane Tour' events are operating as scheduled, with some precautions being observed to maintain a COVID-Secure status, and to provide confidence to customers who attend these events. Despite this, it is always possible that further restrictions may be imposed by the authorities, which could impact on our ability to run tours. Therefore we ask all entrants to be prepared for the possibility of disruption to bookings, and even short notice cancellations.
- Access to pub lunches and overnight stays, which feature as an option on some of our activities, may continue to be restricted for some time, and in some locations. You should confirm with us prior to your visit as to what the availability of food options and accommodation is at the time of your proposed tour. You may need to bring packed lunches with you on tours that would previously have had a pub lunch option. You may also need to make your own travel/accommodation arrangements on tours that would previously have had group accommodation arranged by us.
- There is currently no **legal** requirement to socially distance, but please remember that other entrants may have specific health concerns, so we ask everyone to be considerate of each other and still **maintain a social distance** from other customers and your instructor/guide wherever possible.
- If you are required to isolate, quarantine, or if you develop COVID-19 symptoms, then please let us know as soon as possible so we can release your place on the tour, and credit you for your booking. If your instructor is unable to attend for COVID reasons, any customers due to attend an affected tour will be contacted and arrangements made to credit and/or reschedule.
- To maintain hygiene, indemnity terms will be agreed via an online check-in website rather than by signing paperwork on the day of the tour. You will also be required to complete a COVID declaration as part of the check in procedure.
- Your instructor/guide may be wearing a face shield and/or mask when approaching you at the start of the day to hand out radios etc. Our 2 way radios will be protected by sealed packaging which must remain in place during use. The radios are cleaned and repackaged each day.
- Good hand hygiene should be maintained, and you should sanitise your hands regularly, especially when using any equipment or opening/closing gates. We can provide sanitiser if needed, so please ask if you need some.
- If at any time during a tour you need to enter a *ukLANDROVERevents* vehicle, or require assistance or instruction in your own vehicle from a *ukLANDROVERevents* instructor, **ALL** those in the vehicle will be required to wear a face mask. This may also be the case if we're required to assist with a recovery/breakdown/repair if there needs to be close contact between people. We can provide medical grade disposable masks for anyone who requires one. There are **no exemptions** from this requirement. If you are exempt in law from wearing a face mask, then unfortunately at this current time we will not be able to accept you into our vehicles, or provide assistance or instruction to you in your vehicle unless you wear one.
- Whilst some limited personal information about you and your passengers is collected on the online check-in website, this would only ever be used for the purposes of **NHS Test and Trace** in the event of a confirmed infection.
- We will continue to review these COVID-Secure measures in line with scientific, regulator and Government advice, and reserve the right to make alterations to these terms if necessary.