



COVID-19 MEASURES FOR 'GUIDED GREEN LANE TOUR' ACTIVITIES

THESE MEASURES FORM PART OF THE TERMS & CONDITIONS OF YOUR BOOKING, AND MUST BE ADHERED TO AT ALL TIMES BY ALL PRESENT

THERE ARE NO EXEMPTIONS FROM THESE MEASURES, SO IF YOU ARE UNABLE TO COMPLY WITH ANY OF THE MEASURES, UNFORTUNATELY WE WILL NOT BE ABLE TO WELCOME YOU ONTO OUR ACTIVITIES AT THIS TIME.

IN THESE CIRCUMSTANCES, PLEASE CONTACT US IMMEDIATELY FOR A FULL REFUND **IN ADVANCE OF YOUR BOOKING**.

IF YOU DO ATTEND, BUT ARE UNABLE OR UNWILLING TO COMPLY WITH THESE MEASURES, **NO REFUND WILL BE DUE**.

LAST UPDATED 1 OCTOBER 2020

- You **must not** attend any of our 'Green Lane Tour' activities in your own vehicle with a group of more than 6 people. As a COVID-Secure business, we are able to accept multiple, separate customer groups on our tours, as long as we comply with social distancing rules, and prevent anyone on the tour from interacting in a group larger than 6 people. It is **vital** that all customers comply with this **legal requirement**, and it will be **strictly enforced**. This means, at any point when out of the vehicles (start of day, breaks, end of day), you must only approach and interact with other customers if there will still be a **maximum of 6 people gathered** together, and a **2 metre social distance must still be maintained** between people from different households. Your guide/instructor does not count towards the limit of 6 people.
- If you are **resident** in an area covered by **additional local restrictions**, then it is a requirement of your booking with us that you comply with those measures. This **may** include not attending our activities with anyone from outside of your own household, or not socially interacting with others during the day (other than via our 2 way radios). Interactions with your guide/instructor are permitted. Please check with us if you are unsure of any local restrictions which apply to your residential area.
- To maintain hygiene, indemnity terms will be agreed via an online check-in website rather than by signing on the day, and our usual entry packs and handouts have been withdrawn. You will also be required to complete a COVID declaration as part of the check in procedure.
- Your instructor/guide may be wearing a face shield and/or mask when approaching you at the start of the day, and will need to conduct a non contact temperature check on everyone present. 2 way radios will be protected by sealed packaging which remains in place during use. The radios are cleaned and repackaged each day.
- We recognise some customers may wish to wear a mask even when socially distancing, as may your instructor/guide. We can provide medical grade disposable masks if needed.
- Good hand hygiene should be maintained by everyone. You should sanitise your hands at regular intervals during the day, and avoid touching your face wherever possible. Hands should be sanitised at every driver change, as well as before/after using any equipment, and before/after opening/closing gates. We can provide sanitiser if needed.
- In relation to private vehicles, advice from the **Department for Transport** is that where possible you should only travel with people from your own household or 'household bubble', although the law does not prohibit the sharing of a vehicle, so long as you take additional precautions such as those below.
- In situations where 2 metre social distancing cannot be maintained, such as when sharing space within a single vehicle with people outside of your household or 'household bubble', you should avoid direct face to face contact. Facing straight ahead or away from each other is best practice when a 2 metre distance between people is not possible. Face coverings are also **strongly recommended** if you are sharing a vehicle with another household.
- If at any time you need to enter a *ukLANDROVERevents* vehicle, or require assistance or instruction in your own vehicle from a *ukLANDROVERevents* instructor, **ALL** those in the vehicle will be required to wear a face mask. We can provide medical grade disposable masks for anyone who requires one. There are **no exemptions** from this requirement. If you are exempt in law from wearing a face mask, then unfortunately at this current time we will not be able to accept you into our vehicles, or provide instruction to you in your vehicle unless you wear one.
- Whilst some limited personal information about you and your passengers is collected on the online check-in website, this would only ever be used for the purposes of **NHS Test and Trace** in the event of a confirmed infection.