



COVID-19 MEASURES FOR '4x4 EXPERIENCE & DRIVER TRAINING' ACTIVITIES

THESE MEASURES FORM PART OF THE TERMS & CONDITIONS OF YOUR BOOKING, AND MUST BE ADHERED TO AT ALL TIMES BY ALL PRESENT

THERE ARE NO EXEMPTIONS FROM THESE MEASURES, SO IF YOU ARE UNABLE TO COMPLY WITH ANY OF THE MEASURES, UNFORTUNATELY WE WILL NOT BE ABLE TO WELCOME YOU ONTO OUR ACTIVITIES AT THIS TIME.

IN THESE CIRCUMSTANCES, PLEASE CONTACT US IMMEDIATELY FOR A FULL REFUND **IN ADVANCE OF YOUR BOOKING**.

IF YOU DO ATTEND, BUT ARE UNABLE OR UNWILLING TO COMPLY WITH THESE MEASURES, **NO REFUND WILL BE DUE**.

LAST UPDATED 1 MARCH 2021

- Our '4x4 Experience' and 'Driver Training' activities will resume as the United Kingdom progresses through a 4 step process of easing restrictions related to the COVID-19 pandemic. Progression through these 4 steps is subject to scientific and Government assessment, and may be delayed or even reversed if the data suggests risks are unacceptable. All customers must therefore be prepared for the possibility of disruption to bookings, and even short notice cancellations should this occur.
- Access to pub lunches, which feature as an option on some of our full day activities, may continue to be restricted during this period, and so you should confirm with us prior to your visit as to the availability of food options at the time of your proposed booking. You may need to bring packed lunches with you on experiences that would previously have had a pub lunch option.
- During **STEP 2** in the easing of restrictions, which will happen **no earlier than 12 April 2021**, you **must not** attend our '4x4 Experience' and 'Driver Training' activities with anyone from outside of your household.
- During **STEP 2**, as a COVID-Secure business, we have put in place precautions that allow us to provide our services to you in as safe an environment as possible. Whilst it is impossible to properly socially distance inside a vehicle, this is mitigated as much as possible by the other precautions which are accepted as COVID-Secure by Government. When outside of the vehicle, your instructor will maintain a **2 metre social distance** from you and your household wherever possible.
- Staying overnight away from your home is permitted during **STEP 2**, but only in self-contained accommodation used solely by your household group. As such, it may be more difficult to find appropriate accommodation, so you should ensure this is arranged well in advance if you require it. We also **strongly advise** you to check cancellation policies, as there remains the possibility of short notice cancellations of our activities during this stage of the restrictions being eased.
- During **STEP 3** in the easing of restrictions, which will happen **no earlier than 17 May 2021**, you must only attend our '4x4 Experience' and 'Driver Training' activities with people from a **maximum of 2 households**.
- During **STEP 3**, there will no longer be a limit on the number of people at our events who can interact together during the times out of your vehicle, but a **2 metre social distance must still be maintained** between people from different households. Your instructor **does not** count towards the limit of 6 people.
- Staying overnight away from your home gets a little easier during **STEP 3**, with campsites, B&Bs and hotels able to reopen. At this stage we still **strongly advise** you to check cancellation policies, as the possibility of short notice cancellation of our activities still remains.



- During **STEP 4** in the easing of restrictions, which will happen **no earlier than 21 June 2021**, the restrictions on who you can attend our '4x4 Experience' and 'Driver Training' activities with are removed entirely, meaning you can once again attend with friends and family from **multiple households**, subject to the maximum number we can accommodate within the vehicle.
- Once **STEP 4** is implemented, there will no longer be a **legal** requirement to socially distance, but this may still be a sensible precaution to take, at least in the short term. We're aware that some customers may have specific health concerns, and the vaccine rollout will still be in progress, so your instructor will still endeavour to **maintain a social distance** from you and your guests wherever possible.
- If you are required to isolate, or if you develop COVID-19 symptoms, then please let us know as soon as possible so we can postpone and reschedule your visit. If your instructor is required to isolate, any customer due to attend during the isolation period will be contacted and arrangements made to credit and/or reschedule.
- To maintain hygiene, at least during **STEP 2** and **STEP 3** and the **early stages of STEP 4**, indemnity terms will be agreed via an online check-in website rather than by signing on the day, and any previous handouts have been withdrawn or will be provided electronically via email. You will also be required to complete a COVID declaration as part of the check in procedure.
- During **STEP 2** and **STEP 3** and the **early stages of STEP 4**, your instructor may be wearing a face shield and/or mask when approaching you at the start of the day, and will need to conduct a non contact temperature check on everyone present before the commencement of any activity.
- During **STEP 2** and **STEP 3** and the **early stages of STEP 4**, whenever in *ukLANDROVERevents* vehicles, or when receiving instruction in your own vehicle from a *ukLANDROVERevents* instructor, **ALL** customers will be required to wear a face mask. We can provide medical grade disposable masks for anyone who requires one. There are **no exemptions** from this requirement. If you are exempt in law from wearing a face mask, then unfortunately at this current time we will not be able to accept you into our vehicles, or provide instruction to you in your vehicle unless you wear one. Face masks may only be removed if taking a break **outside the vehicle**, and **only** if a **2 metre social distance** is maintained between people from different households.
- During **STEP 2** and **STEP 3** and the **early stages of STEP 4**, good hand hygiene should be maintained by everyone. You should sanitise your hands at regular intervals during the day, and avoid touching your face wherever possible. Hands should be sanitised at every driver change, and your instructor will ensure that vehicle controls and touch points are cleaned with anti-viral wipes between driver changes. We can provide sanitiser if needed.
- Whilst some limited personal information about you and your passengers is collected on this online check-in website, this would only ever be used for the purposes of **NHS Test and Trace** in the event of a confirmed infection.
- Once **STEP 4** has been implemented, and more information is available, we will review these COVID-Secure measures in line with scientific and Government advice at the time, to see if certain precautions can be removed.