



COVID-19 MEASURES FOR '4x4 EXPERIENCE & DRIVER TRAINING' ACTIVITIES

THESE MEASURES FORM PART OF THE TERMS & CONDITIONS OF YOUR BOOKING, AND MUST BE ADHERED TO AT ALL TIMES BY ALL PRESENT

THERE ARE NO EXEMPTIONS FROM THESE MEASURES, SO IF YOU ARE UNABLE TO COMPLY WITH ANY OF THE MEASURES, UNFORTUNATELY WE WILL NOT BE ABLE TO WELCOME YOU ONTO OUR ACTIVITIES AT THIS TIME.

LAST UPDATED 1 SEPTEMBER 2021

- Our '4x4 Experience' and 'Driver Training' activities are operating as normal, with some precautions being observed to maintain a COVID-Secure status, and to provide confidence to customers who attend these events. Despite this, it is always possible that further restrictions may be imposed by the authorities, which could impact on our ability to run tours. Therefore we ask all entrants to be prepared for the possibility of disruption to bookings, and even short notice cancellations.
- Access to pub lunches, which feature as an option on some of our full day activities, may continue to be restricted for some time, and in some locations. You should confirm with us prior to your visit as to what the availability of pub lunches is at the time of your proposed booking. You may need to bring packed lunches with you on experiences or training sessions that would previously have had a pub lunch option.
- There is currently no **legal** requirement to socially distance, but we are aware that some customers may have specific health concerns, so your instructor will still endeavour to **maintain a social distance** from you and your guests when outside of the vehicle wherever possible.
- If you are required to isolate, quarantine, or if you develop COVID-19 symptoms, then please let us know as soon as possible so we can arrange to reschedule your booking. If your instructor is unable to attend for COVID reasons, you will be contacted and arrangements made to reschedule your booking.
- To maintain hygiene, indemnity terms will be agreed via an online check-in website rather than by signing paperwork on the day of the experience or training session. You will also be required to complete a COVID declaration as part of the check in procedure.
- Your instructor may be wearing a face shield and/or mask when approaching you at the start of the day, and will need to conduct a non contact temperature check on everyone present before the commencement of any activity in our vehicles.
- Whenever in *ukLANDROVERevents* vehicles, or when receiving instruction in your own vehicle from a *ukLANDROVERevents* instructor, **ALL** customers and their guests will be required to wear a face mask (including any children). We can provide medical grade disposable masks for anyone who requires one. There are **no exemptions** from this requirement. If you are exempt in law from wearing a face mask, then unfortunately at this current time we will not be able to accept you into our vehicles, or provide instruction to you in your vehicle unless you wear one. Face masks may only be removed if taking a break **outside the vehicle**.
- Good hand hygiene should be maintained by everyone. You should sanitise your hands at regular intervals during the day, and avoid touching your face wherever possible. Hands should be sanitised at every driver change, and your instructor may also clean down the vehicle controls and touch points with anti-viral wipes between driver changes. We can provide sanitiser if needed.
- Whilst some limited personal information about you and your passengers is collected on this online check-in website, this would only ever be used for the purposes of **NHS Test and Trace** in the event of a confirmed infection.
- We will continue to review these COVID-Secure measures in line with scientific, regulator and Government advice, and reserve the right to make alterations to these terms if necessary.