



COVID-19 MEASURES FOR '4x4 EXPERIENCE & DRIVER TRAINING' ACTIVITIES

THESE MEASURES FORM PART OF THE TERMS & CONDITIONS OF YOUR BOOKING, AND MUST BE ADHERED TO AT ALL TIMES BY ALL PRESENT

DESPITE COVID-19 POSSIBLY POSING A LESSER THREAT THAN IN THE EARLY STAGES OF THE PANDEMIC,
WE ARE STILL TAKING PRECAUTIONS TO KEEP OUR STAFF AND CUSTOMERS SAFE DURING OUR ACTIVITIES.

THERE ARE NO EXEMPTIONS FROM THESE MEASURES, SO IF YOU ARE UNABLE TO COMPLY WITH ANY OF THE
MEASURES, UNFORTUNATELY WE WILL NOT BE ABLE TO WELCOME YOU ONTO OUR ACTIVITIES AT THIS TIME.

LAST UPDATED 1 MAY 2023

- Our '4x4 Experience' and 'Driver Training' activities are operating as normal, but we continue to guard against the risks of COVID-19 to protect staff and customers, and to ensure that it is highly unlikely we would ever need to cancel/postpone your experience due to a previous customer having passed on an infection to your instructor.
- Despite COVID having a much-reduced impact on our activities, it is still possible that COVID infections could disrupt our ability to deliver scheduled sessions. Therefore, we ask all customers to be prepared for the possibility of disruption to bookings, and even short notice cancellations.
- If you develop **COVID-19 symptoms**, **test positive for COVID-19**, or have **significant cold or flu symptoms**, we ask you **NOT** to attend our experiences until at least 5 days after your symptoms clear, so that you are not mixing with our staff whilst potentially infectious to others.
- If your instructor is unable to attend for COVID reasons, any customers due to attend an affected experience will be contacted and arrangements made to credit and/or reschedule.
- During online check-in which is completed on our website in the week leading up to your experience, you will be required to complete a COVID declaration as part of the check in procedure.

FACE MASK POLICY

- **If you are fit and well with no symptoms**, we will no longer require you to wear a face mask during your session, so long as we are able to keep the vehicle ventilated by opening windows. If you would prefer to still wear a mask, of course this is fine, and if you would like your instructor to also wear a mask during your session, please just ask.
- If you have even **mild cold or flu symptoms**, but still feel able to attend, then we **will require** you and anyone else attending with you to wear a face mask during your session in the vehicle. We can provide medical grade disposable face masks to anyone who needs them. If you haven't noticed yourself, but your instructor identifies you as having these symptoms, you **will be required** to wear masks during your session.

- We will continue to review these COVID-Secure measures in line with scientific, regulator and Government advice, and reserve the right to make alterations to these terms if necessary.